

NORTHGATE MEDICAL PC

September 07, 2010

RE: Reference Letter for Positive Results

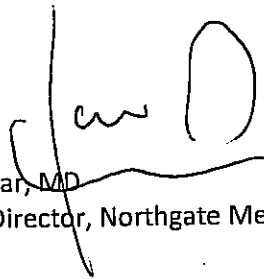
To Whom It May Concern:

My name is Jose Azocar, MD and I am the Medical Director for Northgate Medical Center located in Springfield, MA. We are primary care based and have hired an outstanding team of six physicians and a number of clinicians to serve our members. Our practice has been in business since the fall of 1997 and our mission is to deliver a health care system in response to the growing health care needs of the underserved minorities which constitute a large segment of the inner city population of Springfield. Our membership population is primarily Medicare & Medicaid Patients (38% Medicaid and 21% Medicare).

Northgate Medical Center chose to contract with Positive Results in October 2009 after a disappointing experience with a different medical billing agency. We quickly noticed an increase in revenue which we were very happy about. In addition, If we ever have questions or concerns about our patient's accounts the Positive Results staff is always easy to get in touch with by phone or email. We typically hold a bi-monthly meeting to review any updates/changes that need to be addressed.

I will certainly recommend choosing Positive Results as your billing agency. If you have any questions at all, please do not hesitate to contact me @413-733-9955.

Sincerely,



Jose Azocar, MD
Medical Director, Northgate Medical Center